

Child-rearing support allowance responding to rising prices

offered by the government

Receive a one-time payment of **20,000 yen** per **eligible child**!

■ Firstly... do I need to apply?

In principle, **you do not need to apply.**

Note: For those who need to apply, see “6” on the back. If you do not want the allowance or if you want to change the receiving bank account, send back the notification form by January 5, 2026 or bring it to the help desk described on the back.

Hakone
Town

(i) This allowance **notice is sent.**

(ii) If you do not want the allowance or if you want to change the receiving bank account, send back the notification form enclosed with this notice.

(iii) The allowance is **transferred into the bank account** receiving child allowances **or the like.**

Child-
rearing
household

Those who need
to apply

Note: If you fall under “6” on the back, submit an application.

1. Who is eligible? (Eligible Children)

The following children are eligible.

- (1) Children eligible to receive the child allowance for **September 2025*** (*October 2025 for children born in September 2025)
- (2) Children born from October 1, 2025, to **March 31, 2026**

2. Who can receive the payment? (Payment Recipient)

The **child allowance recipient** for (1) above or the guardian of (2) above bearing the greater share of the household's living expenses

3. How much is it? (Payment Amount)

20,000 yen per eligible child (one time only).

4. When does it arrive? (Payment Timing)

Hakone Town will start making payments sequentially in January 2026. If a deposit cannot be confirmed from this point onward, contact the help desk described on the back. Note: For those who fall under “6” on the back, payment timings will differ, because you need to apply.

Continued on the back. Read to the end!

5. How can it be received? (Payment Method)

(1) Child allowance recipient

In principle, the allowance is transferred into **the bank account that received child allowance in October 2025* or the bank account specified in the notification form.**

(*December 2025 for children born in September 2025)

(2) Guardian who applied (falls under “6”)

The allowance is transferred into **the bank account specified in the application.**

Note: If the transfer is unable to be processed due to your bank account’s closure, change, or the like, you will not receive your payment. Be sure to contact the help desk below by the end of January 31, 2026.

6. Who needs to apply?

In principle, the following people need to apply. Submit the enclosed application.

- Guardians of children born from October 1, 2025, to March 31, 2026
- Public servants receiving child allowances from their government office (see “For public servants” below)
- Guardians who had to apply for child allowances on or after October 1 due to a divorce (including divorce mediation and the like)

7. What if...

■ What if I moved?

The allowance is **transferred from the municipality (including special wards) that paid the child allowance for September (October for children born in September 2025)** into the bank account receiving child allowances or the bank account specified in the notification form. For any inquiries, contact the aforementioned municipality where you used to live.

■ What if my child/children and I have fled our home due to domestic violence?

If you have already completed procedures to change the recipient of child allowances in the municipality to which you have fled, you can receive this allowance. Contact the municipality as soon as possible. You do not need to update your certificate of residence or contact your spouse’s municipality.

For public servants

For public servants, confirm the procedure details with your government office first. To ensure smooth payment of the allowance, we recommend registering a Public Money Receiving Account. (Please note that just registering a Public Money Receiving Account will not complete the application procedures for this allowance.)

For municipal inquiries (Hakone Town)

Help desk for the child-rearing support allowance responding to rising prices

Phone: **0460-85-9595**

(Reception hours: 9:00 a.m.–4:00 p.m. on weekdays)

For national inquiries

Children and Families Agency Call Center

Phone: **0120-252-071**

(Reception hours: 9:00 a.m.–6:00 p.m. on weekdays)



Beware of **bank transfer scams and phishing** related to the child-rearing support allowance responding to rising prices.

While Hakone Town may contact you at your home, workplace, or the like, the city will never ask you to use an ATM or **transfer a handling fee or the like for payment.** If you receive a suspicious phone call, contact Hakone Town’s help desk, your nearest police station, or the dedicated police hotline (#9110) immediately.